

## **BRAND MATERIALS**



### ARMSTRONG WOLFE PRINT

# 12 20 22 25 Leadership & Performance Institute 26 28 29 30

POVs & In The Spotlight

Fees

## **Foreword**



Maurice Evlyn-Bufton Armstrong Wolfe

The world continues to be unstable, with one crisis bumping into the next with worrying regularity.

Since the 2008 crash, the diversity of these challenges has manifested itself in a broadening of the responsibilities of the COO, and the emergence of non-financial risk as being arguably the prevalent forward-looking responsibility and challenge for the COO community.

We have spent much time and effort working with our members since early 2020 and the advent of Covid 19 in debating and formulating thought on the emergence of this risk discipline.

The pandemic was closely followed by the Russian-Ukrainian crisis, which the worldwide economy and geo-political landscape is still grappling, this uncertainty being added to by recent bank failures.

This has lent itself to the regulatory requirement and business imperative to develop advanced thinking and implement practices to heighten operational resilience. This has become a pillar of iCOOC discussion.

Aligned to the above, ESG falls within non-financial risk and operational resilience, with the fingers of the regular in its writing. Regulation remains a topic of heartfelt debate, where iCOOC complements industry bodies' activities by providing a Chatham House Rule environment to discuss the most granular aspects and challenges of how to operationalise regulations. Conversely, we promote a dialogue about managing emerging risks and how best to undertake horizon scanning.

These challenges fall to the people that serve lead and work for our members to manage. Leadership and performance culture numose and conduct remain a pivotal challenge for our members. They understand hiring the best people, developing, motivating, and retaining these people is the cornerstone of corporate success.

These are some subjects we bring to the table, where our members host, co-host, and participate. We are merely the bridge between one COO and another and the link that brings this community together, where the nower of

whole the collective intellect and experien is shared to realise individual and market In 2024 we will deliver 102 events to prom knowledge, develop thought, and bring inr solutions to our members.

### Our mission remains unchanged:

To be the world's COO centre for debat learning to help address market wide, n challennes

Our members are happy to endorse and s we do and our value. Join us and become and play an active role in the only worldwi community and network committed to ser Operating Officer.

## Ad Centrum

### The People Matrix

In 2024 Ad Centrum will investigate the inter-connectivity of people related challenges to DE&I:

- exchange, development of solutions, ed >> Is the matrix a non-related group of people related challenges?
  - >> How can you connect different parts of the matrix to solve the whole?



### Thought Leadership

The knowledge and expertise of Ad Centrum council mamhare is critical:

- >> Acting as a qualified and reliable source of DE&I insight and information.
- >> Using the visibility of the COO position across the industry to promote DE&I debate.
- >> Establishing credibility and a COO voice with a shared DE&I purpose.
- >> Encouraging COOs to seek out DE&I developmental opportunities.
- >> Encouraging innovative thinking to challenge the norm

Ad Centrum will invite iCOOC members to debate to participate in working group discussions, be interviewed and complete surveys to harness opinion and data which will be used to shape and provide content.

The outcome of this enterprise is to generate and disseminate the COO community's views and expertise in DE&I as a specified field and topic, to provide thought

armstrongwolfe.com

## **BRAND MATERIALS**

WCOOC Symposium **Online Forum Summary** 

## **The Business Case** for robust Diversity, **Equity, and Inclusion**

Making the case for DNI programmes through a commercial lens and the economic benefits of inclusivity

### **ARMSTRONG WOLFE SUMMARY NOTES**

### Armstrong Wolfe WCOOC Symposium Summary of tabletop exercise held on 30th November 2023





Maurice Evlyn-Bufton



Helen Hughes-Green ICG Head of Client Conduct Risk



Helen Kent-Jackson MD, Head of Colleague & Customer Proposition and Business Visualisation & Insights



Andrew Murfin Former Head of Global Wealth Management & EMEA Operations



## **WCOOC Programme**

The Women in the COO Community initiative has been a cornerstone of membership at Armstrong Wolfe, providing future female leaders with vital skills for their development.

In recent times, our focus has expanded to include broader diversity challenges. To maintain the integrity of our original mission while adapting to these changes, we are introducing two distinct programmes. Ad Centrum will encompass a wide spectrum of Diversity, Equity, and Inclusion (DE&I) efforts, while Women in the COO Community will concentrate on fostering female leadership.

### Vision:

Our revised vision for Women in the COO Community is to "inspire and develop female leadership, we aim to better prepare them to manage, advance and attract opportunities in their careers through affective networking

This programme will be spearheaded by our Global Co-Chairs Emma Prophet and Clement King supported by Steering Group members from each region to ensure the programme's global consistency and local resonance

### Programme:

We are initiating a dynamic programme with two representatives from each region engaging in a blend of online and in-person forums and events which will be held from February 2024 through to July 2024

This will feature Y amount in person and Y virtual The schedule of dates is currently being finalised. These gatherings will feature industry expert panels covering carefully curated topics to ignite pertinent conversation and networking experience to expand

Additionally, peer-to-peer networking opportunities will be an integral part of these events, fostering connections among those poised for advancement.

### How to Get Involved:

We invite nominations for two female employees from your organization, who are at the VP level and aspire to elevate in

We seek participation from the following regions: North America (with the ability to be New York-based or to travel there) EMEA (London-based or able to travel) and APAC (based in or able to travel to Hong Kong or Singapore) Participants must commit to attending a specified number of events over a 6-month span. (will tailor for each region).

Please confirm your nominees by December 15, 2023.

## **WCOOC Programme**

North America 6 Month Schedule

## February 28th

### In Person Event - NYC

### Welcome / Purpose of Session

- Negretary of the Women in COO Community Program
  Developing Your Brand (details to be finalized)
- >> Networking & Introductions
- >> Stakeholder Management Panel / Workshop (details to he finalized)
- >> Post Event: Additional Networking Cocktail

### April 24th

### In Person Event - NYC

### Welcome / Purpose of Session

- >> Stakeholder Management Panel / Workshop (datails to he finalized)
- >> Post Event: Additional Networking Cocktail Opportunity

### Iune 12th

### In Person Event - NYC

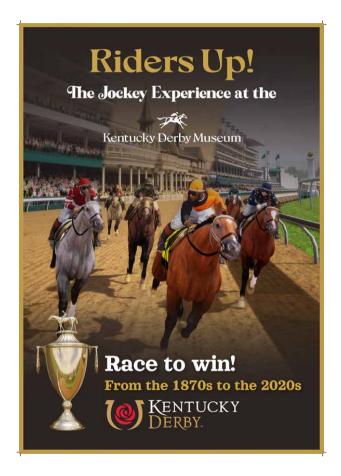
- Welcome / Purpose of Session
- notential facilitator from TP ICAP)
- >> Post Event: Additional Networking Cocktail Opportunity







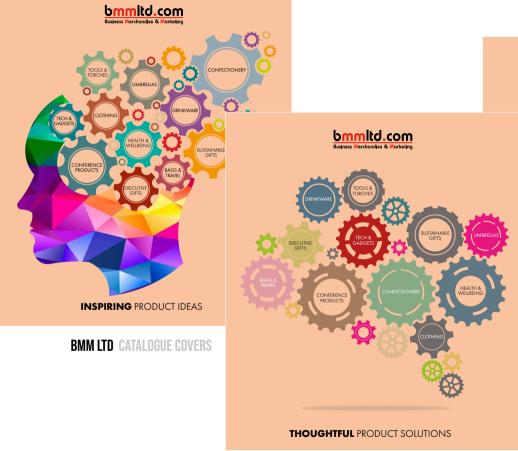
## **POSTER PRODUCTION**







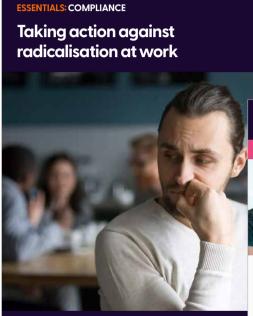
## **CONCEPT DEVELOPMENT**







## **DIGITAL DESIGN**



Kallidus

## **KALLIDUS EBOOK PRODUCTION**

ESSENTIALS: COMPLIANCE

Taking action against radicalisation at work



ESSENTIALS: COMPLIANCE

Preventing Radicalisation

Recognising radicilisation

### Introduction



Speaking up when something feels wrong or having an open discussion about a difficult topic takes courage.

It can be hard knowing how to go about offering support to someone, but it can be much simpler than you might expect.

Being able to recognise behaviour changes and when someone might be at risk of radicalisation is a significant step, but would you know what to do next?

Taking the right action could mean the difference between an individual seeking help or being led even further down the wrong





### In this module, we'll explore

How to reduce the risk of radicalisation to



Taking action against radicalisation at work



Kallidus



Common vulnerabilities



Anyone can be at risk from extremists, but certain factors can increase an individual's vulnerability to radicalisation.

The factors can be internal or external.



### Internal factors

Internal factors can include, but are not limited to:

- Feeling like you're not fitting in and seeking a sense of belonging
- Being unsure of your sense of identity
- Dealing with health issues
- Experiencing trauma
- Being victimised or discriminated against



### Internal factors

External factors can include, but are not limited to:

- · Community tensions or conflict . Knowing people who share their support for,
- or have joined, extremist groups Incidents that have targeted and/or impacted specific communities
- Global terror incidents that have caused fear anger, or a sense of threat or powerlessness

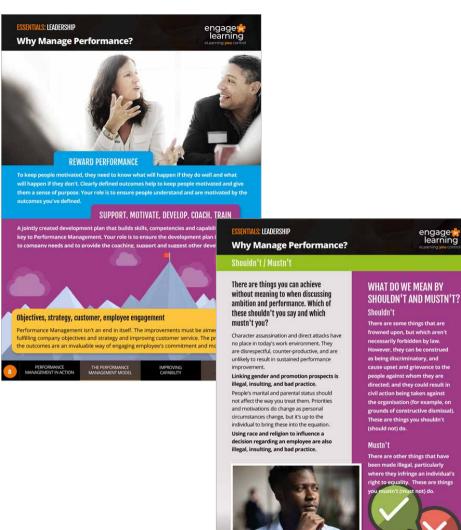


Part One Recognising

Part One Recognising radicalisation

## **DIGITAL DESIGN**





## **CORPORATE DESIGN**





As we've stressed. Entits it and Otacle have a highly practical, real-world, focus on doing what needs to be done now so that you can build the future in your own image and likeness. And that means getting cloud right. Cloud is key, but - to paraphrase Vince Lombardi - it's not the only thing. Winning is.

We don't believe in wholesale change of a total move to the 'as-a-service' world for the sake of it. No two financial businesses are alike despite what some might claim. We believe in optimizing what you have and strategically adding to it as you move forward.

The 'why' is important. At Fujitsu, we spend time understand why you have set specific objectives and then we work with Oracle to ensure to adapt what you have already, and design new approaches to work with those existing structures and systems. Simply, you business continuity is paramount. There's r need to unravel tightly integrated ERP systems for the sake of it.

It's a nartnership. It's an oppoing process

that is apile enough to flex as external

change demands, but stays true to your

strong, focused vision of where you want

to go, and why you want to go there.

We work with you to achieve a tailored solution to your specific needs, so you make the most of the cloud and its as-a-service capabilities in ways that suit you.



## Dynamic resilience beyond the recovery

The financial sector understands the need for dynamic resilience: the ability not just to survive a 'Black Swan' event but bounce back stronger and fit for growth.

Moving forward from 2020 that kind of resilience is more important than over before. The Federal Reserve, the ECB. and the Bank of England (as late as December '19) all concluded in 2019 that the financial sector was more resilient than it had been in 2007-81.

It's time to build on that financial resilience by boosting the sector's digital resilience.

Fujitsu, Oracle, and your business can be a powerful partnership for extraordinary times. We won't just work together to survive, but to thrive. The recovery will come - however long it takes - and the real opportunity is to be fit-for-purpose and be in prime competitive shape to make the most of the opportunities that are ahead of us.

Talk to us about how we can forge that partnership.

> 800 831 3183 or 408 746 6000 askfuiitsu us@fuiitsu com

### From 'disruptee' to disrupter

It doesn't appear in the Oxford English Dictionary, but it soon will: You're a 'disruptee' when you're overtaken by a competitor. They could be a challenger bank or an old foe, an online insurer or an established one that's digitally transformed. Whomever they are, they're proving to be more agile and imaginative than you are. Not good news.

A key part of dynamic resilience is the ability to see into the future and imagine scenarios in which you lose out. It focuses the collective mind of your enterprise. You then have the perspective you need to act decisively to ensure that you don't lose out.

It's nothing new. The eternal truths of business still apply, even in a world transformed by the historic events of 2020. Markets are always uncertain, technology is always driving change costs must be always reduced, and customers constantly demand to be efficiently served and regularly delighted.

What Oracle's proven applications provide is the foundation for your business in a digital world. Fujitsu co-creates not just solutions but an abiding philosophy of action. It's firmly based on partnerships which boost your ability to make decisions act, and then build on both successes and things that didn't go so well.

business venture is plain sailing. That's why we're more resilient. As the ancient Stoics stressed a key part of resilience is an honest appraisal of what works, what doesn't, and what could come out of left field. That clarity of thinking and strategic vision energizes you and strengthens your resolve to focus on constant improvement and innovation.



- Making the most of your investment in your
- Expanding your vision beyond the back-office to encompass - and energize - your entire business
- Maintaining your specific customizations of Oracle's
- Reducing complexity (and associated costs) so you

## beyond ready to:

- · Continue to adapt the new technologies, make the most of existing ones, and configure your ecosystem
- Leverage new technologies and applications so that
- Achieve great TCO but also go beyond it to be truly agile and resilient supported by the right levels of







## **CORPORATE DESIGN**

FUITSU | Customer Story: Polarisqb

### Accelerating drug discovery through collaboration

Traditional drug discovery is time-consuming, with lead times of up to 48 months to discover new molecular leads. With Polarisgb, it combined Fujitsu's Digital Annealer with Polarisab's quantum mechanics and molecular mechanics (QM/MM) simulations to expand the size of the searchable chemical space.



To accelerate the drug discovery process to fight diseases using quantum-inspired computing, machine-learning



A platform combining Fujitsu's Digital Annealer with Polariso's chemistry and machine-learning algorithms to speed up drug discovery.

Speeding time to market for lifesaving treatments. Fujitsu's quantum-inspired Digital Annealer is up to 10,000 times faster than any other currently available alternatives, without the added complications and costs typically associated with quantum computing methods.

» Find out More



Our expertise in chemistry and machine-learning, combined with Fujitsu's technology and experience, means we can identify viable molecules quickly. ...

Transforming the \$450 billion rice market

Could the global market for rice be transformed through blockchain? Rice Exchange thinks so. Through its Ricex marketplace, built on the FUJITSU Blockchain and Distributed Ledger Technology (DLT) platform, it is aiming to make the global trade in rice faster, more secure, and more transparent.



FUITSU | Customer Story: Rice Exchange

### Challenge

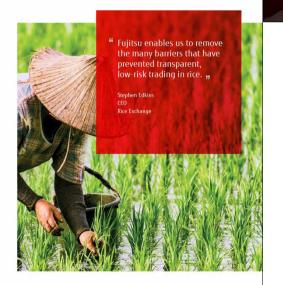
Ricex needed a blockchain technology and cloud partner to take its test product to a global market.



- FUJITSU Blockchain Innovation Center (BIC).
- FUJITSU Blockchain and Distributed Ledger Technology (DLT).

### Outcomes

Faster, more secure and more transparent trades. Using Ricex will result in at least 20% savings for stakeholders and 90% savings in the time it takes to trade – with an end-to-end trade completing in as little as six minutes.



Driving digital transformation with our customers

**FUJITSU CASE STUDIES** 

» Find out More

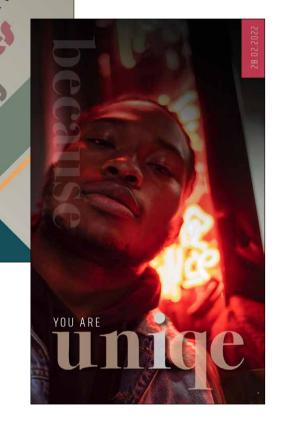
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**FUJITSU** 

## CONCEPTUALISATION







## **BRAND CAMPAIGNS**





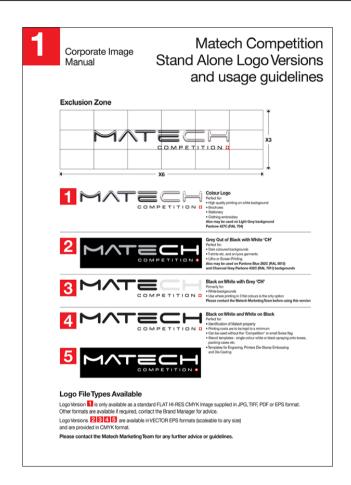


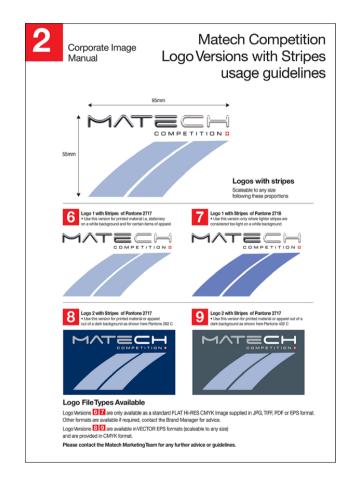
**DUNLOP TYRES (UK) PRESS CAMPAIGN** 

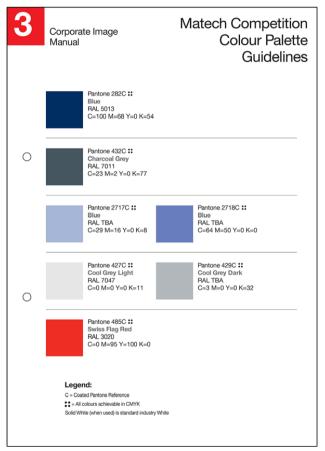
**DUNLOP TYRES (UK) PRESS CAMPAIGN** 

**DUNLOP TYRES (UK) E-MAIL CAMPAIGN CONCEPT** 

## **BRAND GUIDELINES**







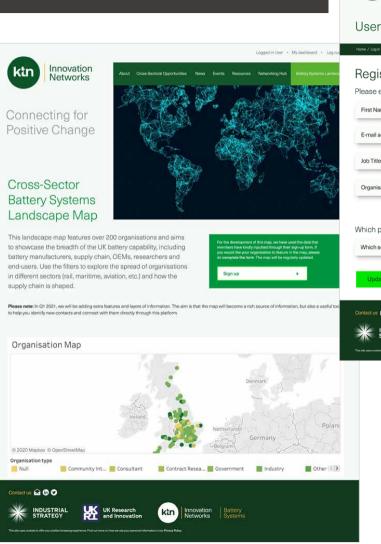
## PRINTED MEDIA

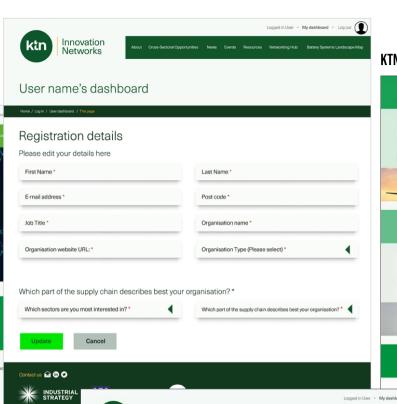




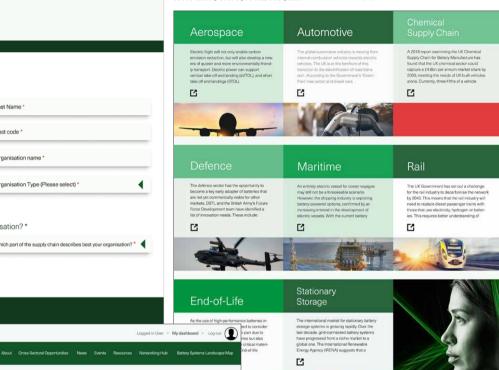


## **WEB DESIGN**





### KTN INNOVATION NETWORK WEBSITE DESIGN



### User name's dashboard

Innovation

Networks

This section is where you can edit your profile, see your connection requests and see feedback on case studies that you are involved in.

You can also edit and update the relevant sections here.

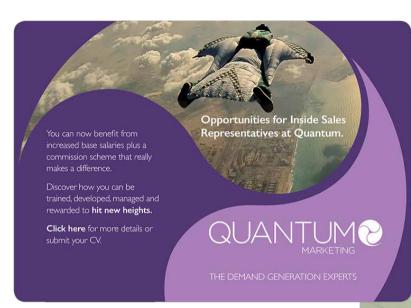








## **SOCIAL MEDIA**



**QUANTUM MARKETING** 

DIGITAL RECRUITMENT CAMPAIGN



THE DEMAND GENERATION EXPERTS

## **SOCIAL MEDIA**

**KALLIDUS** SOCIAL MEDIA CAMPAIGNS









## **SOCIAL MEDIA**







**RUHENS UK SOCIAL MEDIA** 

## **BROCHURES**



MATECH RACING CORPORATE BROCHURE





12













Matech was born out of ambition, exemplified by our move to Mayen, 30km. from the Nürburgring, to access the world's leading motorsport suppliers. Ambition has driven us a long way in a short time. First those amazing GT3 successes and now the prospect of still greater success with the new Matech Food GT1

Already it has proved itself against the best, with its increased downforce, carbon brakes and of course more power Soon. the world will watch as the Matech Ford GT1 carries our hopes of achieving our greatest ambition yet: the GT1 World Championship and, one day, a return to Le Mans.

### Ambition

Matech est née d'un projet ambitieux, confirmé par notre choix d'implantation à Mayer, à moins de 30km du Nürburgring et à proximité des plus grands fournisseurs de sports mécaniques du monde. L'ambition nous a fait parcourir beaucoup de chemin en peu de temps.

Tout d'abord ces incroyables succès en GT3 et avec la nouvelle Ford GT1 Matech. Elle a déjà prouvé ses performances face aux meilleurs, avec un appui sérodynamique augmenté, des freins en carbone et bien sûr plus de puissance. Bientôt le monde verra la Ford GT1 Matech porter nos espoirs pour accomplir nos plus grandes ambitions à ce jour ; le championnat du monde GT1 et un



- . Globally acknowledged as one of the most important motorsport genres. tipped by the FIA and leading media for future growth.
- . 12 major race events, 12 countries, 5 continents, accessing both developed
- and emerging economies and markets. Supercar brands that exude values and highly marketable association qualifies with which businesses can alian.
- Broadcast live in 24 no offices, direct to over 65m homes, with 800 noncrements distributed in 120 ferritories.

## Championnat du monde de GT1 : avantages pour les entre

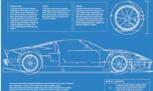
- Reconnu mondalement comme l'une des catégories reines du sport automobile
- et voué, selon la FIA et les principaux médias, à une forte croissance 12 circuits de renom, 12 pays, 5 continents, permettant d'accèder directement.
- aux marchée industrialisés et émorgents. Des marques de voltures prestigieuses qui exultent les valeurs commerciales
- auxquelles les entreprises souhaitent adhérer.
- Retransmission en direct dans 24 pays, plus de 65 millions de foyers atteints

avec 800 programmes rediffusés dans 120 pays.



### Excellence

Matech design, construct, develop and manufacture race-winning cars. In doing so, our engineers, technicians, drivers and staff are all united in the nursuit of excellence Best practice in the workshop, on the track, and throughout the supply chain is key to our winning formula. Crucial is how we bring development and driving together, with Thomas Mutsch, works driver and also our Operations Manager. His knowledge, gained in the heat of races, feeds directly into the cars' improved performance, which benefits our drivers and customers as can be seen in the results.



The same

## **LOGO PRODUCTION**













## LOGO PRODUCTION



# FAMARA









## TENDER PRESENTATIONS



### **EVENT EXHIBITION & DESIGN TENDER DOCUMENT**

Dear / Annwyl Mr Perryman,

Tender Response: Deliver an ambitious, impactful and distinctive exhibition in South Wales to showcase the concept of the Cardiff Capital Metro project and support a public consultation

Thank you for inviting us to present a quotation for this project. Our creative team are genuinely delighted to present you with our initial ideas on this very exciting project. As one of the UK's leading suppliers of exhibition stand design and build to private enterprise and public sector organisations, we have the knowledge and expertise to deliver a truly distinctive exhibition to quality, on time and within budget.

Very unusually as a contractor one of our specialties is the supply of exterior exhibition work and roadshows and we have been supporting a whole host of clients including the Welsh Government, Sainsbury's, HCC, Dunlop, S4C, BBC, Phillips brands and Tesco in this way for many years.

Again unusually we have our own exterior structures division to support our clients supplying the very best and most modern equipment in this specialist field. Our proposal offers some great design ideas as well as properly considered, functional and value-led solutions. These initial concepts are intended to provide a real 'flavour' of what could be achieved and would inevitably need some fine tuning. To this end we would anticipate working with you and your brand agency to tailor all areas of these design concepts so as to exactly meet your requirements.

Now importantly while we show you three different structure based concepts one other important area has not been forgotten. Within our proposal is a special supplementary section covering the modularity of the internal elements we have created. What we have offered is a true pick and mix solution to the exhibition content and concepts.

In essence any item can be combined with any other and in any amount so that this offers you a totally flexible solution to what is in all probability not yet a truly defined way forward. So you can pick any interior idea to work with any exterior one and if you want it to scale it up or down or use it inside another venue or not. That's what we call a flexible solution! What we can do is then work to a fixed budget to enable you to fully control costs.

Please feel free to call me direct to discuss any areas of this proposal. By its very nature it is complicated and I would really welcome the opportunity to formally meet with you and run through things face-to-face. What I am sure of is that we can deliver something rather extraordinary for you for this great project.









Siân Parry Jones















## LARGE FORMAT DESIGN



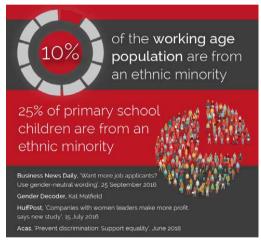


## **INFOGRAPHICS**

Equality and Diversity in **KALLIDUS** your reruitment process of job listings across all industries are masculine-associated 94% of business-related job descriptions are written using gendered language of STEM roles are guilty of gender-skewed adverts 91% of finance and insurance roles feature **gendered** wording







**KALLIDUS** INFOGRAPHICS

## **ILLUSTRATIONS**



Aelfredo Peace, Dignier and Family



Ollievio

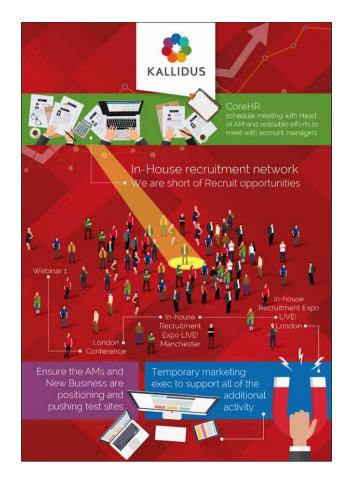
Courage, Laughter and Friendship



Moogello loyalty, Love and Compassion



## POSTERS + ILLUSTRATION







# IN A NUTSHELL...

- SOLID EXPERTISE IN BOTH PRINT & DIGITAL DESIGN
- CREATIVITY COMBINED WITH QUALITY
- PROBLEM-SOLVING & THE REQUIRED RESOLUTION
- ABILITY TO GET TO THE HEART OF A BRIEF
- ACCURACY & SPEED COUPLED WITH ATTENTION TO DETAIL
- ASSURED WORKLOAD HANDLING & PRIORITY ASSESSMENT
- DEPENDABLE, TRUSTWORTHY & RELIABLE
- TEAM PLAYER WITH A COLLABORATIVE APPROACH
- RESPONSIVE & PROACTIVE